



BUILDING RESILIENCE IN YOUR BUSINESS

Organisational resilience has never been more important – the way we live and work, are going through change at a rate not seen for hundreds of years. We are going through a period of economic, political and technological uncertainty.

Challenges, vulnerabilities and disruption to the way we work and do business are being influenced by a range of factors, which individually would be challenging, but collectively mean we need to step up our game.

**BREXIT • CYBER ATTACKS • INDUSTRY 5 • ARTIFICIAL INTELLIGENCE
DIGITISATION • TECHNOLOGY**

How do we achieve it?

ORGANISATIONAL RESILIENCE



How can Wales Quality Centre help?

We have been supporting Welsh businesses for 30 years, supporting them to survive and prosper in difficult times.

Change management, culture change, and business improvement are part of the fabric of everything we do. We can help with assessment, training and implementation. To discuss how we can help you future proof your business, please contact us info@walesqualitycentre.org.uk

IN ADDITION TO COMPANY SUPPORT, WE ALSO HAVE THE FOLLOWING EVENTS COMING UP;

ISO 27001:2013 Information Security	17th September 2019 (Foundation course)	Book here
ISO 22301:2014 Business Continuity	11 October 2019 (Foundation course)	Book here
ISO44001 Collaborative Business Relationships	21st November 2019 (Foundation course)	Book here
ISO 31000:2018 Risk Management	20th September	Book here
Effective Communication	16th October 2019	Book here
Customer Service Standards	30th October	Book here
Business Excellence Model	14th November 2019	Book here
Self-Management Skills	4th December 2019	Book here
Mindset	1st October 2019	Book here