

Wales Quality Centre - *Your journey to excellence partner*

Membership Benefits



Member Benefits

- An annual calendar of free Member events
- A free training needs analysis
- Training 20% discount for members
- Free Advice & Guidance from our team
- A business Health Check
- Member Rates at signature events
- Preferential rates to participate in Best Practice Wales
- Regular event & news updates
- Networking Opportunities
- Recognise & showcase your best practice
- A Benchmarking programme
- Showcase your organisation's successes on our website



Member Marketing Opportunities

- Use the WQC logo on your website
- Take the opportunity to link to WQC website
- Raise your profile and associate your organisation with Business Excellence
- Gain recognition with the Recognised for Excellence Award
- Develop and strengthen your supply chain



Wales Quality Centre Training - *Your journey to excellence partner*



Business Improvement opportunities

- The Journey to Excellence programme
- Opportunities for Benchmarking
- Access to free advice & guidance on management standards
- Identification of Best Practice within and across industry sectors
- Open and bespoke training on a range of improvement tools and techniques
- One to one support with our experienced advisors to achieve a step change for initiatives or project set up.
- Help with ISO set up, accreditation and annual audits



Wales Quality Centre Training

Transferable
Skills

Improved
Productivity & Savings

Management
Systems

Business Improvement
Programmes



Developing Business
Skills

Core Quality
Tools

People
Development Training

Member Events—held throughout the year and **Free to Members**

Topic Examples below - see WQC website for scheduled events

<https://walesqualitycentre.org.uk>

- ◆ Behaviour Change
- ◆ Improving Health and Safety Performance
- ◆ Business Improvement Tools
- ◆ Customer Journey Mapping
- ◆ Customer Surveys
- ◆ Data Protection and Intellectual Property
- ◆ Dispute Resolution
- ◆ Empowering Employees
- ◆ Employment Law Updates
- ◆ Failure Mode Effects Analysis (FMEA)
- Handling Difficult Conversations in the Workplace
- How to write and implement a meaningful Marketing Plan
- HR essentials
- Changes to ISO management standard
- Lean Awareness & Flow Thinking
- LinkedIn – Turning Relationships into Business
- Making Creativity a Positive Habit
- Presentation Skills
- An Introduction to Mind Maps
- Motivating Employees
- Root Cause Analysis
- Social Media and how to use it
- Social Media in your Business
- Business Continuity
- The Business Excellence Model
- The Leader as a Coach
- Time Management



Wales Quality Centre Contact Information



01656 652063



info@walesqualitycentre.org.uk

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